





SUSTAINABLE ORGANISATION



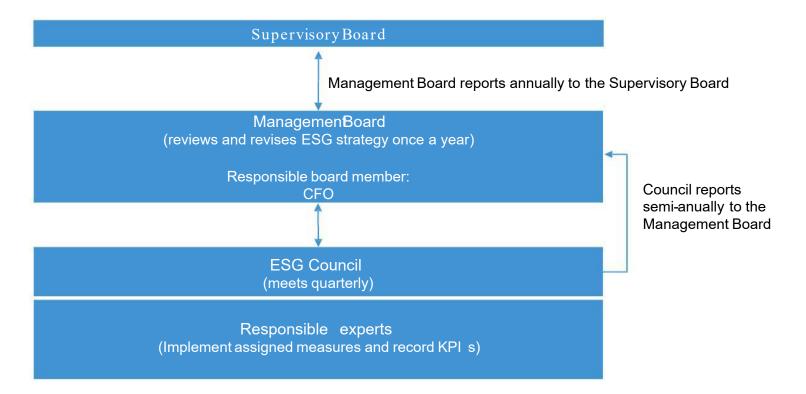




AREAS OF ACTION AT A GLANCE

	CLUSTER	TOPIC	CLUSTERING
Management		Sustainability management	Sustainability management
	Employees	Occupational safety & health protection	Occupational safety & health protection
ዯ፟፟፟ቝ፟ዯ፟ ፙ፟ዯ፟ፙ፟ቝ፞ፙ		Prime &sustainable employer	Prime &sustainable employer
		Diversity & equal opportunities	Diversity & equal opportunities
	Governance & Compliance	Good corporate governance	Good corporate governance
		Stakeholder dialogue	Donie a sa dhia
		Corporate ethics	Business ethics
1.	Environment & Society	Decentralised & sustainable energy supply	Decentralised & sustainable energy supply
Zà		Utilisation of resources &efficiency	Danimar officiaran 9 aminamar dal material
,-		Environment & climate	Resources, efficiency & environmental protection
1000000	Customers & Products	Data security & data protection	Data security & data protection
		Product responsibility & product safety	Product responsibility & product safety
- ji	Supply chain	Sustainability in the supply chain	Sustainability in the supply chain







ESG COUNCIL WITH RESPONSIBILITIES

Members	Key topics	Tasks
-		
CFO	Good corporate governance Corporate ethics	Chairman of the ESG Council
Sustainability Manager	Sustainability management	Consolidates, monitors, organises and records the implementation of measures and reports to the chairman and the committees
Head of Commercial Management	Data security & data protection	Responsibilityfor implementing the packages of measures assigned in the strategy
Head of Human Resources	Prime & sustainable employer Diversity &equal opportunities	Responsibilityfor implementing the packages of measures assigned in the strategy
Head of Occupational Safety	Occupational safety &health protection	Responsibilityfor implementing the packages of measures assigned in the strategy
Head of Product Management	Decentralised &sustainable energy supply	Responsibilityfor implementing the packages of measures assigned in the strategy
Head of Operations	Resources, efficiency & environmental protection	Responsibilityfor implementing the packages of measures assigned in the strategy
Head of Purchasing	Supply chain sustainability	Responsibilityfor implementing the packages of measures assigned in the strategy
Product Compliance Officer	Product responsibility &product safety	Responsibilityfor implementing the packages of measures assigned in the strategy





STRATEGY TABLES

Important notice:

Please note that the following actions and KPIs have not been completely introduced yet, but will be introduced consecutively over the next five years



AREA OF ACTION-MANAGEMENT

SUSTAINABILITY MANAGEMENT			
Targets	Measures	KPIs	
	ISO 9001 (certification)		
	ISO 14001 (certification)		
Strengthening of sustainability	ISO 45001 (Orientation)	□ Coverage of locations by ISO 9001 (%) □ Coverage of locations by ISO 14001 (%) □ Coverage of locations by ISO 45001 (%	
management	Inform on ESG software and introduction (if necessary)		
	Setup Council and organisational chart/ core team		
	Appoint/recruit main operational responsibility forsustainability (50 % position)		
Establish systemability communication	Website information on ESG (report excerpts)		
Establish sustainability communication	Produce UN GC progress report for the first time		
Conduct and continuously improve ESG ratings	Carry out Sustainalytics for the first time	□ Rating-Score	



AREA OF ACTION-EMPLOYEES



OCCUPATIONAL SAFETY & HEALTH PROTECTION Targets Measures **KPIs** Carry out and document instruction and training on occupational safety and health protection annually ☐ Number of reportable accidents Create operating instructions for all relevant areas ☐ Number of severe accidents ☐ Number of near-accidents Avoid accidents at work Regularly documented audits (quarterly) ☐ Average accidents per 200,000 working hours ☐ Coverage employees through Establish semi-annual report to Management Board on ESG Council general training (%) Introduction of tool for systematic accident analysis Ergonomic inspection for on boarding ☐ Average downtime per employee □ Number of cases of disease External survey on stress levels (integration into employee satisfaction survey) Promote physical and mental health ☐ Average cases of disease per 200,000 hours worked Derive measures from the survey, e.g. team events for the benefit of social cohesion, etc.



AREA OF ACTION-EMPLOYEES



PRIME & SUSTAIN ABLE EMPLOYER (1/2) Targets Measures **KPIs** Survey on satisfaction and suggestions for improvement ☐ Satisfaction index Maintain mobile working (50% of weekly working time) ☐ Kununu-Rating ☐ Coverage 360 feedback from (Remunerated) suggestion scheme High satisfaction among employees employees (%) ☐ Average proposals per employee per Standardise 360 feedback (through assessment matrix) year ☐ Total number of Info Coffees per year Digitally strengthen a transparent communication by the Management Board on changes (monthly addresses via Info Coffee, guarterly addresses on site) Optimisation/ further development of the mentoring programme Examine establishment of a training programme (forapprenticeship, dual studies and student degree theses) ☐ Fluctuation rate in first three years of membership Develop new employees (and apprentices) Establish/ expand on boarding process and monitorquality ☐ Number of new employees ☐ Satisfaction with on boarding process Communicationcampaign in favour of employerbranding Implement comprehensive careers page on company website



AREA OF ACTION-EMPLOYEES



PRIME & SUSTAINABLE EMPLOYER (2/2) Targets Measures **KPIs** Clearly structure short- and long-term development concept and make it visible Info Coffee for exchange between the departments ☐ Total training hours per year ☐ Average training hours per year per Targeted expansion of an intranet for digital exchange between Strategically expand further education employee departments ☐ Coverage of employees through developmentdiscussions Data collection of further education hours (together with departments) Further structure development discussions (combination with existing annual interviews)



AREA OF ACTION—EMPLOYEES



DIVERSITY & EQUAL OPPORTUNITIES			
Targets	Measures	KPIs	
	Create and adopt a policy on anti-discrimination		
Prevent discrimination	Establish/expand anonymous reporting system and/ or appoint ombudsperson	□ Number of reports on discrimination □ Number of cases audited	
	Standardise non-discriminatory language		
	Record pay gap of relevant categories	☐ Share of women among employees (%) ☐ Share of women in leadership positions (%) ☐ Share of internationals among employees (%) ☐ University of the state of the	
	Analysis of the need for support programmes (diversity in leadership positions, internationality, gender,)		
	Introduction of appropriate support programmes		
Promote diverse workforce	Unconscious bias training		
	Make the cover letter, application process, interview and on boarding diversity-friendly and in English	☐ Unadjusted/adjusted gender pay gap ☐ Unadjusted/adjusted age pay gap ☐ Coverage of employees through	
	Determine responsible person	unconscious bias training (%)	



AREA OF ACTION-GOVERNANCE & COMPLIANCE



GOOD CORPORATE GOVERNANCE Targets Measures **KPIs** Determine responsibility forcompliance (beyond product compliance) Establishmentof compliance management(beyond PDCA procedure) ☐ Coverage of employees through Adoptguidelines on relevant compliance issues (corruption, anti-competition, compliance training (%) money laundering) Prevent compliance incidents (corruption, □ Number of suspected cases of compliance violations anti-competition, tax law) Introduce whistle-blower system/appoint ombudsperson ☐ Number of compliance violations detected Introduce training on compliance (e.g. start via e-learning and risk-oriented areas) Analysis/ audit of compliance structure Set up data collection Develop/expand risk management Expand sustainable risk management Integration sustainability criteria Integration of external impacts



AREA OF ACTION-GOVERNANCE & COMPLIANCE



BUSINESS ETHICS			
Targets	Measures	KPIs	
	Sustainability training for managers (e-learning)		
	Adopt Code of Conduct		
	Present/teach contents of the Code of Conduct upon entry		
Creating a value-based and sustainable	Integrate sustainability in newsletters and on the intranet	☐ Coverage of managers through sustainability training (%) ☐ Coverage of employees with Code of Conduct training (%)	
leadership culture	Joining the UN Global Compact, participating in DGCN events and writing the progress report		
	Analysis of relevant initiatives (ILO, Paris Agreement, OECD Guidelines) and voluntary commitment		
	Training/awareness-raising foremployees on environmental and human rights aspects (e-learning)		
	Active advocacy for energy transition and climate protection		
	Stakeholderconsultation (and inclusion in the next materiality analysis)		
Deepening stakeholdermanagement	Analysis of impacts and conflicts of interest with stakeholders		
	Donation policy incl. exclusion of political donations		



AREA OF ACTION-ENVIRONMENT & SOCIETY



RESOURCES, EFFICIENCY & ENVIRONMENTAL PROTECTION (1/2) Targets Measures **KPIs** Determine responsibility for environment ☐ Reduction compared to previous year (kWh/employee) Build environmental data collection ☐ Energy consumption (kWh/employee) Have an (external) energy audit performed Reduce own energy consumption ☐ Energy consumption per turnover/sold picea ☐ From sustainable sources(% or kWh) Analyze efficiency measures: LED, motion detector, automatic lighting ☐ By categories (kWh) Analysis of the (relevant) emission sources Use green power and sustainable heat ☐ Reduction comparison base year(tCO₂e) Convert company fleet into sustainable powertrains (phase out diesel vehicles) \square Scope 1-emissions (t CO₂e) and expand charging point infrastructure ☐ Scope 2-emissions (t CO₂e) Reducing our own emissions Sustainable and decentralized business travel □ "Own" scope 3- emissions (t CO₂e) Optimize delivery operations by incorporating regional focus ☐ Green power share (%) ☐ E-car share (%) If necessary, compensation of the remaining emissions ☐ Offset emissions (t CO₂e) Climate neutrality Scope 1 and Scope 2



AREA OF ACTION-ENVIRONMENT & SOCIETY



RESOURCES, EFFICIENCY & ENVIRONMENTAL PROTECTION (2/2)			
Targets	Measures	KPIs	
	Analysis of resource use, wastage rate and use of water		
	Analyze/increaserecycling/refurbishmentshare in production	☐ Set of relevant resources (steel, copper; t) ☐ Recycling share production (%)	
Reduce resource use and waste	Set up/expand repairconcept		
	Reduce materialuse for next product generation	☐ Share of recycled and reusable packaging (%)	
	Establish packaging concept, switch to sustainable packaging / reusable packaging (subsequent generations)		
Carry out substitution check	Examine alternatives for battery base materials and other conflict minerals and make transition sustainable	☐ Hazardous waste avoided (torkg)	
	Perform operational tests with green hydrogen		



AREA OF ACTION-ENVIRONMENT & SOCIETY



DECENTRALISED & SUSTAINABLE ENERGY SUPPLY Targets Measures **KPIs** In-depth certified analysis of emissions in upstream value chain (creation of used resources, upstream production, transport, commuting, ...) ☐ Emissions saved through picea use (total, comparison with grey power grid) In-depth certified analysis Emissions in downstream value chain (waste Record emissions saved by picea ☐ Factor by which picea is better than from production, recycling according to life cycle) grey power grid (taking into account winter/summerdifference) Analysis of savings compared to grey power grid continue/concretize Recording of projects carried out □ Number of set up/running picea CO avoidance of all picea (in Increase number of independent households tons) CO2 avoidance ☐ Number of piceas sold Awareness campaign for customers Transform customers to corporate ☐ Recommendation rate Analyse energy consumption/optimization potential report at customers and ambassadors introduce/offer if necessary



AREA OF ACTION—CUSTOMERS & PRODUCTS



DATA SECURITY & DATA PROTECTION			
Targets	Measures	KPIs	
	Implementation of data protection concept by external provider	☐ "Successful" penetration tests per tests performed ☐ Coverage of employees by	
	Introduce active penetration testing		
Prevent data privacy and data security incidents	Employee training and awareness		
	Complete documentation of personal data processing (employees, customers and partners)	training (%) Numberof cases of data theft/data loss relating to customerdata	



AREA OF ACTION—COSTUMERS & PRODUCTS



PRODUCT RESPONSIBILITY & PRODUCT SAFETY			
Targets	Measures	KPIs	
	Environmental Product Declaration (EPD)		
Always ensure sustainable &safe	Life cycle analysis	□ CO ₂ footprint picea □ Specifications KPIs	
products	Regularanalyses on safety / safety tests and publish them in cooperation with TÜV	□ Average life time	
	Increase R&Drate/even maintain it with company growth		
	Develop picea 2 (better cost structure, faster commissioning)		
Further strengthening of innovation & quality	Improve customerapp	☐ R&D rate ☐ Customer satisfaction index	
quanty	Establish/expand quality management and internal auditing	□ Customercomplaints perpicea delivered	
	Enable integration of picea into smarthome systems		
	Establish complaint management policy		



AREA OF ACTION-SUPPLY CHAIN



SUSTAINABILITY IN THE SUPPLY CHAIN (1/2) Targets Measures **KPIs** Implementsupplierself -disclosure with sustainability topics and guery on emission reduction measures ☐ Coverage of new suppliers with completed self-disclosure (%) ☐ Coverage of suppliers who have Implementcode of conduct for suppliers signed a supplier code of conduct Supplier commitment to sustainability and (%) human rights Have key suppliers sign supplier code of conduct ☐ Number of business relationships terminated due to violations of human rights or sustainability Establish written consequences for violations and documentation (in requirements supplier file) Direct suppliers on human rights and sustainability audit Conduct supply chain audits on ☐ Coverage of audited direct suppliers (%) sustainability and human rights Analysis of suppliers in critical procurement areas and subsequent audit Writing down the consequences of violations



AREA OF ACTION—SUPPLY CHAIN



SUSTAIN ABILITY IN THE SUPPLY CHAIN (2/2)			
Targets	Measures	KPIs	
	Develop/implementprocurementguideline with sustainability criteria and distance of suppliers as criteria based on supplier code of conduct	□ Share of suppliers with ISO 14001 certification (%) □ Share of suppliers with ISO 45001	
	Preference for suppliers with ISO 14001 and ISO 45001 certification(guideline or similar document)		
Strengthen sustainable procurement	Preference for suppliers with green power use and long-term partners/key suppliers to committo green power use (policy or similar document)	certification (%) Share of suppliers with green power (%) Foreign" scope 3- emissions (t	
	Cooperation with suppliers in favor of sustainable products (recycling concepts batteries, etc.)	CO ₂ e)	
	Analysis of the CO ₂ footprint of the supply chain		





WE ARE LOOKING TO HEARING FROM YOU!

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